

DPO 0004 QUALITY POLICY

Danihers Facility Management is a high-quality provider of total facility management services, with particular expertise and emphasis in the education, pharmaceutical, health, commercial and industrial sectors.

We manage, clean and maintain facilities all along the east coast, with a budding presence in northern and central Australia.

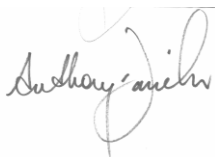
At Danihers we uphold a key set of values called 'The Danihers Way', which covers all facets of our business and leads to exceptional outcomes for our clients. These are: Integrity, Passion, Professional, High Quality, Service Oriented, and Approachable.

Through our passion for quality we will:

- Thoroughly understand the needs and requirements of our customers
- Develop and empower our employees to do what is needed to satisfy and exceed our customers' expectations
- Strive to continuously improve our processes
- Strive to continually improve our products and services
- Maintain and improve our Quality Assurance Management System which is based on the requirements of AS/NZS ISO9001 and incorporates the requirements of AS/NZS 4801 Workplace Health and Safety.
- Communicate this policy to employees and stakeholders during induction have shared understanding and commitment to these principles.

At Danihers our business is all about our people. All Danihers' employees, business units and trade partners are made aware of this policy and are responsible for the successful operation of our quality management system. This includes delivery of excellent standard services and products to all internal and external clients.

Our passion for quality is fundamental to our future success.



Anthony Daniher
Chief Executive Officer